

MY QUESTION RELATES TO:	WHO TO CONTACT	CONTACT INFORMATION
Course schedules, assignments, etc.	Your Course Instructor	The class syllabus posted in Brightspace
A technical issue with Brightspace	SUNY Online Helpdesk	https://online.suny.edu/help/ or 1-844-673-6786
Log-in information for online student accounts, i.e. Banner, student email accounts	Registration Office	registration@sunycgcc.edu
Financial Aid	Financial Aid FAQ Web Page Financial Aid Office	www.columbiagreene.edu/tuition-financial-aid/financial-aid/
Course selection, Academic issues, degree requirements, College transfer questions	Your Advisor	advising@sunycgcc.edu (or e-mail your advisor directly)
Billing and Certificate of Residence	Bursar Office	bursar@sunycgcc.edu
RSG Online Passport Experience or general questions about the Virtual Campus	Your Orientation Guides	Virtual Campus Support Team virtualcampushelpdesk@sunycgcc.edu
Accessibility/Learning Differences	Office of Accessibility Services	www.columbiagreene.edu/student-life/accessibility-services/
Registration for classes, transcripts	Office of Records and Registration	www.columbiagreene.edu/academics/records-registration/
Ordering books and supplies	Virtual Bookstore	www.columbiagreene.edu/student-life/bookstore/
Library Services	College Library	www.columbiagreene.edu/academics/library/
Laptop and Calculator Loan Services	Student Success Center	www.columbiagreene.edu/academics/success-center/
Financial needs such as books, tuition, rent, heat, gas cards, food cards, medical issues, and other legitimized student expenses	Office of Student Development	Andrew Ledoux, Dean of Student Development andrew.ledoux@sunycgcc.edu