

WHERE DO I GO FOR HELP?



MY QUESTION RELATES TO:	WHO TO CONTACT	CONTACT INFORMATION
Course schedules, assignments, etc.	Your course instructor	The class syllabus posted in Brightspace
A technical issue with Brightspace	Helpdesk	cgcc.myportallogin.com Rob Albertson, 518.697.6444 or helpdesk@sunycgcc.edu
Register for classes, transcripts, login information for online student accounts, i.e., Banner, student email	Registration Office	Kaden Thaxton, 518.697.6425 or registration@sunycgcc.edu
Financial Aid	Financial Aid Office	Laura Decker, Axel Lucas-Garcia, Mark Miller, 518.697.6360 or finaid@sunycgcc.edu
Course selection, academic issues, degree requirements, and college transfer questions	Advising Office	Vicky Pecord, 518.697.6395 or advising@sunycgcc.edu
Billing and certificate of residence	Student Accounts	Jess Sachs or Jennifer Colwell, 518.697.6300 or bursar@sunycgcc.edu
Accessibility/learning differences	Accessibility Services Office	Andrew Ledoux, 518.697.6320 or accessibility_services@sunycgcc.edu
Ordering books and supplies	Virtual bookstore	bncvirtual.com/sunycgcc Lesa Milsom, 518.697.6335 or bookstore@sunycgcc.edu
Library Services	College Library	Elyse Browne or Geralynn Demarest 518.697.6390 or reference@sunycgcc.edu
Technology loans and services, academic support and coaching, tutoring	Student Success Center	Erica Nance, 518.697.6380 or studentsuccesscenter@sunycgcc.edu
Financial support such as books, tuition, rent, heat, gas cards, food cards, medical issues, and other legitimized expenses	The Dean of Students' Office	caresteam@sunycgcc.edu columbiagreene.edu/caresteam