



THE 12 HUMAN SKILLS AI CAN'T REPLACE

Practical Soft Skills for Today's Workplace

Friday, March 20th • 9 a.m. - Noon in PAC 612
Individual Fee: \$100

This interactive keynote and workshop focuses on the essential human skills that drive effective communication, collaboration, problem-solving, and adaptability at work. Participants will explore the 12 core human skills through real-world workplace scenarios and practical reflection, gaining tools to strengthen relationships, improve decision-making, and contribute more effectively to team and organizational success. By the end of the workshop, participants will be able to:

- Identify the 12 human skills AI cannot replace
- Apply interpersonal, cognitive, intrapersonal, and learning skills to real workplace scenarios
- Practice communication, collaboration, reflection, and problem-solving in context
- Develop a personal and team-level action plan for skill growth



Maya Greene has worked at C-GCC for 20 years. She loves teaching humans how to improve their communication with other humans. When she's not teaching, Maya is helping manage her family farm, reading a book, or cooking from scratch.

To register, call the office of Continuing Education & Workforce Development at 518.697.6370